

You don't need to have a Pacific Blue Cross (PBC) card, just your Status Card for Vision, Dental, or Medical equipment or supplies. However, you could print off a Pacific Blue Cross card if you wish, all you need to do is;

Visit:

https://www.pac.bluecross.ca/



Click on:



Click on link:

First Nations Health Authority Clients -→ (NOTE: FNHA Policy No. 40000)

On right side:

"I want to register for Access to my Member Profile"

(A separate window will pop up.)

- 1. Complete all the "fields" starting with your Status Card Number, name, email address and must have three (3) security questions and answers and "I accept the User Agreement and Privacy Policy"
- 2. Once complete, click on "REGISTER FOR CARESNET"
- 3. A temporary password will be emailed to you and you must use it the first time you sign in to CARESnet
- 4. Open the Email and click on the temporary password, the PBC website will open, enter your Status Card number and then you will be prompted to enter a new password of your choosing.
- 5. Once complete you will have access to your PBC information and claims etc.
- 6. To print your PBC Card, go to "Account" (Top right corner) a drop down menu will show, find "Print Your ID Card". Remember, you do not have to have a PBC Card, just your Status Card.
- 7. To Log Out; same, "Account" on drop down menu, "LOG OUT"